# CONSULTATION PAPER ON THE FORMAT FOR BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORTING

#### A. Background

- 1. SEBI, in 2012, mandated the top 100 listed entities by market capitalisation to file Business Responsibility Reports (BRR) as per the disclosure requirement emanating from the 'National Voluntary Guidelines on Social, Environmental and Economic Responsibilities of Business' (NVGs). These guidelines contained comprehensive principles to be adopted by companies as part of their business practices and a structured business responsibility reporting format requiring certain specified disclosures, demonstrating the steps taken by companies to implement the said principles. The requirement for filing BRRs was extended to the top 500 entities companies by market capitalisation from the financial year 2015-16. In December 2019, SEBI extended the BRR requirement to the top 1000 listed entities by market capitalisation, from the financial year 2019-20.
- 2. The philosophy of responsible business is based on the principle of business being accountable to all its stakeholders towards global developments which are increasingly seeking businesses to be responsible and sustainable towards their environment and society. In light of ever-increasing global challenges relating to climate change, environmental risks, growing inequality, etc., business leaders have been compelled, and have also found it to be in their interest, to reimagine the role of businesses in the society and not view them merely as economic units for generating wealth. The performance of a company must be measured not only on the return to shareholders, but also on how it achieves its environmental, social, and good governance objectives. Therefore, globally there is a growing recognition and emphasis on stakeholder model of governance amongst all stakeholders including institutional investors.
- 3. In order to align the NVGs with the emerging global concerns, the Sustainable Development Goals (SDGs), and the United Nations Guiding Principles on Business & Human Rights (UNGPs), the NVGs were revised and released as the National Guidelines on Responsible Business Conduct (NGRBCs) in March 2019.
- 4. In November 2018, the Ministry of Corporate Affairs (MCA) constituted a Committee on Business Responsibility Reporting ('Committee') for finalising Business Responsibility Reporting formats for listed and unlisted companies, based on the framework of the NGRBCs. SEBI was also part of this Committee and worked on the report. The report of the Committee was released on August 11, 2020. 1

#### B. Business Responsibility and Sustainability Report (BRSR)

1. The Committee recommends that the Business Responsibility Report be called the Business Responsibility and Sustainability Report (BRSR). These disclosures, which are from an Environmental, Social and Governance ("ESG") perspective that have been

<sup>&</sup>lt;sup>1</sup> The report can be accessed at the following link: http://mca.gov.in/Ministry/pdf/BRR\_11082020.pdf

recommended in the BRSR, are intended to enable businesses to engage more meaningfully with their stakeholders, and encourage them to go beyond regulatory financial compliance and report on their social and environmental impacts.

2. The comprehensive format for reporting as recommended by the Committee for listed entities is enclosed at <a href="Annex - 1">Annex - 1</a>. Further, in order to enable better reporting by companies, the Committee has also developed a guidance note to define and interpret the scope of each question in the BRSR (enclosed at <a href="Annex - 2">Annex - 2</a>).

#### C. Proposal

It is proposed that the format for business responsibility and sustainability reporting, as recommended by the Committee, shall be applicable to the top 1000 listed entities by market capitalization. It is also proposed that to begin with, the new format will be adopted by such listed entities on a voluntary basis for the financial year 2020 – 21 (for those who choose not to adopt the new format, the existing format will apply) and mandatorily from the financial year 2021-22.

#### D. Public Comments:

In order to take into consideration, the views of various stakeholders, public comments are invited on the aforesaid business responsibility and sustainability reporting format. Comments may be sent by email, in the following format:

Sr. No.	Recommendation in the business responsibility and sustainability reporting format to which the comment pertains	Comment	Rationale for the comment	Revisions to the recommendations, if any
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The comments may be sent by email to Pradeep Ramakrishnan, General Manager, at <a href="mailto:pradeepr@sebi.gov.in">pradeepr@sebi.gov.in</a> and Ishita Sharma, Manager, at <a href="mailto:ishitas@sebi.gov.in">ishitas@sebi.gov.in</a>, no later than <a href="mailto:September 18, 2020.">September 18, 2020.</a>

Issued on: August 18, 2020

#### **BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORTING FORMAT**

#### **SECTION A: GENERAL DISCLOSURES**

- I. Company details
- 1. Corporate Identity Number (CIN) of the Company (if applicable):
- 2. Name of the Company:
- 3. Year of incorporation:
- 4. Registered office address:
- 5. Corporate address:
- 6. E-mail:
- 7. Telephone:
- 8. Website:
- 9. Financial year for which reporting is being done: (*Drop-Down List*)
- 10. Whether shares listed on recognized Stock Exchange(s): Yes/No
- 11. Authorised Capital
- 12. Paid-up Capital
- II. <u>Products/services</u>
- 13. Sector(s) in which the company is engaged:

Number of business activities: (Pre-fill from MGT-7)

S. No.	Main Activity group code	Description of Main Activity group	Business Activity Code	Description of Business Activity	% of Turnover of the company

14. Top 3 Products/Services sold by the company by Turnover (including both manufactured and traded):

			% of total	Brand(s) associated with the product/service and of total Turnover contributed by the Brand(s)				
S. No	Product/Servi ce	NIC Cod e	Turnover contribute	Bran d 1	Contributi on to % of total Turnover	Bran d 2	Contributi on to % of total Turnover	(Add More Column s)
1								
2								
3								

15. What is the contribution of exports to total turnover of the Company in percentage?

- III. Operations
- 16. Number of locations where plants (in case of manufacturing businesses) and/or operations/offices (in case of non-manufacturing) of the Company are situated:

Location	Number of plants	Number of offices	Total
National			
International			

- 17. Location of top 3 plants (in case of manufacturing businesses) or operations/offices (in case of non-manufacturing) in India by contribution to turnover:
  - a. National:

State (Drop Down List	(State 1)	(State 2)	(State 3)
List)			
Turnover (%)			
District (Drop Down List List)	(District)	(District)	(District)
Category A	Yes/No (Radio Button)	Yes/No (Radio Button)	Yes/No (Radio Button)
Category B	Yes/No	Yes/No	Yes/No
Category C	Yes/No	Yes/No	Yes/No
Category D	Yes/No	Yes/No	Yes/No

Categories are as follows:

**Category A**: In or within 50 km of protected areas like National Parks, Wild life Sanctuaries, Biosphere Reserves, Wetlands, etc.

**Category B**: In or within 50 km of Biodiversity Hotspots

**Category C**: In high water-stressed zones defined as "Over-exploited" or "critical" by the Central Groundwater Board

**Category D**: Within Coastal Regulation Zones

b. International

Location of top 3 plants (in case of manufacturing businesses) or operations/offices (in case of non-manufacturing businesses) in foreign countries by contribution to Turnover:

Country	Turnover (%)
(Drop Down List List)	
(Country 1)	
(Country 2)	
(Country 3)	

18. Markets served by the Company:

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a.	
Locations	Number
National (No. of States) (Number Box)	
International (No. of Countries) (Number Box)	

b. Location of top 3 Markets by contribution to Turnover:

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Market (State) (Drop Down List List)	Turnover (%)

## (ii) International

Country (Drop Down List List)	Turnover (%)

## IV. <u>Employees</u>

- 19. Details as at the end of Financial Year:
  - a. Employees (including differently abled):

S.	Particulars Total		N	Male (%)		nale (%)	Other (%)	
No.			No.	% (Auto Calculate)	No.	% (Auto Calculate)	No.	% (Auto Calculate)
1.	Permanent							
2.	Other than Permanent							
3.	Total							

## b. Differently abled Employees:

S. Particulars		Total M		/lale (%)	Female (%)		Other (%)	
No			No.	% (Auto Calculate)	No.	% (Auto Calculate)	No.	% (Auto Calculate)
1.	Permanent							
2.	Other than permanent							
3.	Total							

## c. Workmen (including differently abled):

S.	Particulars	Total No. of Workmen	N	/lale (%)	Fe	male (%)	Other (%)		
No.			No.	% (Auto Calculate)	No.	% (Auto Calculate)	No.	% (Auto Calculate)	
1.	Permanent								
a.	Unskilled								
b.	Semi-skilled								
C.	Skilled								
d.	Highly Skilled								
2.	Other than								
	Permanent								
a.	Unskilled								
b.	Semi-skilled								
C.	Skilled								
d.	Highly								
	Skilled								
3.	Total								

d. Differently abled workmen:

S.	Total	Total	N	/lale (%)	Fe	male (%)	Other (%)		
No.		No. of Workmen	No.	% (Auto Calculate)	No.	% (Auto Calculate)	No.	% (Auto Calculate)	
1.	Workmen								
I.	Permanent								
a.	Unskilled								
b.	Semi-skilled								
C.	Skilled								
d.	Highly Skilled								
II.	Other than								
	Permanent								
a.	Unskilled								
b.	Semi-skilled								
C.	Skilled								
d.	Highly Skilled								
2.	Total								

20. Participation/Inclusion/Representation of women (including differently abled):

	Total	No. of Femal	ales (including bled)	No. of females who are differently abled persons					
		No.	% (Auto Calculate)	No.	% (Auto Calculate)				
Board of Directors									
Key Management Personnel									

- V. <u>Holding, Subsidiary and Associate Companies (including joint ventures)</u>
- 21. (a) Names of subsidiary / associate companies

\*No. of subsidiary/associate companies for which information is to be given (*Number Box*)

S. No.	Name of the company	CIN / FCRN	Holding/ Subsidiary/ Associate/ Joint Venture	% of shares held	Does the company participate in the Business Responsibility initiatives of the parent company? (Yes/No) (Radio Button)

#### (Pre-fill from Form MGT-7 except for last column)

- (b) Do any other entity/entities (e.g. suppliers, distributors etc.) that the Company does business with, participate in the BR initiatives of the Company? If yes, then indicate the percentage of such entity/entities? [Less than 30%, 30-60%, More than 60%] (Create radio buttons)
- VI. CSR Details: (Pre-fill from Form AOC-4 if CSR is applicable to the company. If not, it may fill the details voluntarily)
- 22. (a) (i) Whether CSR is applicable as per section 135: (Yes/No) (Radio Button)
  - (ii) Turnover (in Rs.)
  - (iii) Net worth (in Rs.)

(b) Net Profits for last three financial years

Financial year ended		
Profit before tax (in Rs.)		
Net Profit computed u/s 198 adjusted as per rule 2(1)(f) of the Companies (CSR Policy) Rules, 2014 (in Rs.)		

- 23. Average net profit of the company for last three financial years (as defined in explanation to sub-section (5) section 135 of the Act (in Rs.) (Auto Calculate)
- 24. Prescribed CSR Expenditure (two per cent. of the amount as in item 23 above) (Auto Calculate)
- 25. (a) Total amount spent on CSR for the financial year (in Rs.)
  - (b) Amount spent in local area (in Rs.)
  - (c) Manner in which the amount spent during the financial year as detailed below:

(1) S. No	(2) CSR project or activity identifie d	(3) Sector in which the project is Covere d	(4) State/ Union Territory where the Project/ Program was Undertak	(5) Specify the district where projects or programs were undertak	(6) Amount outlay (budget ) project or progra ms wise	(7) Amount spent on the projects or progra ms (in Rs.)	(8) Expenditure on Administrati ve overheads (in Rs.)	(9) Mode of Amou nt spent
1			en	en	(in Rs.)			
2	(Insert more Rows)							
	Total							

26. Details of Implementing Agency(ies):

S.	Project	Project		Details of Implementing Agency									
No.	Name	Location Name Address		Address of Registered Office	Contact No. (Number Box)	Email Address							
	(Insert more Rows)												

- 27. Whether a responsibility statement of the CSR Committee on the implementation and monitoring of CSR Policy is enclosed to the Board's Report: **Yes/No** (*Radio Button*)
- 28. Link to CSR Policy

## VII. <u>Transparency and Disclosures Compliances</u>

29. Complaints/Grievances on any aspect of the National Guidelines on Responsible Business Conduct in the financial year:

Stakehold er group	Grievanc e	Curre	ent Financia	Year	Previous Financial Year (Pre-fill from previous financial					
from	Redressal					year)				
whom	Mechanis	Number	Number	Number	Number	Number	Number			
complaint	m in	of	of	of	of	of	of			
is received	Place	complain	complain	complain	complain	complain	complain			
	(Yes/No) (Radio Button) (If Yes, then Text Box for Name)	ts at the beginnin g of the year	ts received during the year	ts pending resolutio n at close of year	ts at the beginnin g of the year	ts received during the year	ts pending resolutio n at close of year			
Communiti	ivaine)									
es										
Business										
partners										
Investors										
Shareholde										
rs										
Customers										
Value Chain										
Partner										
Other (please										
specify)										
(Text Box)										

30. Overview of the company's high priority responsible business conduct issues.

Please indicate, up to three, high priority responsible business conduct and sustainability issues pertaining to environmental, social and governance matters that present a risk or an opportunity to your business and outline the approach that your company is taking to address them:

S. No.	High priority/ material issue	Company's approach to address it
(Insert		
more		
Rows)		

## **SECTION B: MANAGEMENT AND PROCESS DISCLOSURES**

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the Principles and Core Elements.

Dis	closure	Р	Р	Р	P	Р	Р	Р	Р	Р
Qu	estions	1	2	3	4	5	6	7	8	9
Pol	icy and management processes									
1.	a. Name your company's policy/policies that cover each principle and its core elements of the NGRBCs. ( <i>Text Box for Name</i> )									
	b. Has the policy been approved by the Board? (Yes/No) <i>(Radio Button)</i>									
	c. Web Link of the Policies (Text Box)									
2.	Whether the company has translated the policy into procedures. (Yes / No) (Radio Button)									
3.	Do the enlisted policies extend to your value chain partners? (Yes/No) (Radio Button)									
4.	Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your company and mapped to each principle ( <i>Text Box for Name</i> )									
Go	vernance, leadership and oversight									
5.	Details of the Director responsible for implementation of the Business Responsibility policy (ies)	<b>ent</b> 1. [	t <b>ere</b> d DIN	1) Num	ber	2. Na	ame :	3. De	as pe esigna	
6.	Does the company have a specified committee of the Board/ Directors/ Officials to oversee the implementation of the policy? (Yes/No) (Radio Button) If yes, please indicate the composition.	<ul><li>entered)</li><li>1. DIN Number 2. Name 3. Designation</li></ul>							e per e 3.	

7.	Details of Review of NGRBCs by the	e Compan	y:				
Sı	ıbject for Review	Review	undertaken by	Frequency  (Annually/ Half yearly/ Quarterly)  (Drop Down List)			
	erformance against above policies and follow up action		ommittee				
		Any oth	er Committee				
Co	ompliance with statutory	Board C	ommittee				
pr	quirements of relevance to the inciples, and, rectification of any on-compliances	Any oth	er Committee				
Sta	(Yes/No) <i>(Radio Button)</i> keholder Engagement						
9.	Describe the process of identify stakeholder groups of the comparable Box)						
10.		policies, ance that	- I				
11.	What are the channels through	n which	(Email, SMS,				

12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
The company does not consider the Principles material to its business (Yes/No) (Radio Button)									
The company is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No) (Radio Button)									
The company does not have the financial or/human and technical resources available for the task (Yes/No) (Radio Button)									
It is planned to be done in the next financial year (Yes/No) <i>(Radio Button)</i>									
Any other reason (please specify) (Text Box)									

#### SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping businesses demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential level is expected from every business that has adopted these Guidelines, the leadership level is expected of businesses which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

# PRINCIPLE 1 Businesses should conduct and govern themselves with integrity in a manner that is Ethical, Transparent and Accountable.

#### **Essential Indicators**

1. Percentage coverage by training and awareness programmes on any or all the Principles in the financial year:

Segment	Total number of training and awareness programmes held	%age coverage by awareness programmes
Board of Directors		
Key Managerial Personnel		
Employees other than BoD and KMPs		
Workmen		
Any other (specify):		

2. Meetings/ dialogues organized on responsible business conduct and sustainability with shareholders:

	Current Financial Year	Previous Financial Year (Pre-fill from previous financial year)
No. of meetings/ dialogues		
% of shareholders in attendance		

3. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings with regulators/ law enforcement agencies imposed on your company by regulatory/ judicial institutions in the financial year.

	Monet	ary			
NGRBC Principl e (Drop Down List)	Adjudicating Authority  (Drop Down List as per data required to be entered in services.ecourts.go v.in – Supreme Court &	Case Nam e (Text Box)	CNR No. (Tex t Box)	Brief of the Judgement/Aw ard (Text Box)	Has an appeal been preferre d? (Yes/No) (Radio Button)
	Case Type, Case Number & Year;				

	High Court & Bench;  District Court & State, District &	
Penalty/Punishme nt / Fine	Court Complex.)	
Award		
Compounding fee	Non Monotony	

**Non-Monetary** 

	NGRBC Principl e	Adjudicating Authority	CNR No. (Text Box)	Brief of Judgement	Has an appeal been preferred? (Yes/No) (Radio Button)
	(Drop Down List)	(Drop Down List as per data required to be entered in services.ecourts.gov.in— Supreme Court & Case Type, Case Number & Year; High Court & Bench; District Court & State, District & Court Complex.)	ВОХ		Buttony
Imprisonment		1 -			
Punishment					

4. Details of the Appeal/ Revision preferred in cases where fines/ penalties have been impugned.

Case Name (Populate from Q.3 above)	NGRBC Principle (Drop Down List)	Adjudicating Authority (Drop Down List as per data required to be entered in services.ecourts.gov.in  - Supreme Court & Case Type, Case Number & Year; High Court & Bench; District Court & State, District & Court Complex.)	CNR No. (Text Box)	Details (Text Box)
(Insert more rows)				

5. Number of complaints / cases of bribery/corruption received/ registered in the financial year.

	Current Financial Year	Previous Financial Year
Number of complaints / cases of bribery, corruption registered with law enforcement agencies against the company or lodged with the Company internally		(Pre-fill from previous financial year)

6. Details of disclosure of interest involving members of Board:

(a)

	<b>Current Financial Year</b>	<b>Previous Financial Year</b>
Number of instances of disclosure		(Pre-fill from previous
of interest by the Directors		financial year)

(b)

	<b>Current Financial Year</b>	<b>Previous Financial Year</b>
Number of complaints received in		(Pre-fill from previous
relation to issues of Conflict of		financial year)
Interest of the Directors		-

#### **Leadership Indicators**

1. Percentage coverage by awareness programmes on any or all the Principles in the financial year:

Segment	Total number of awareness programmes held	%age coverage by awareness programmes
Value Chain		
Partners		

- 2. Have full details of non-disputed fines/penalties imposed on your company by regulatory and judicial bodies in the financial year been made available in public domain. Provide web links/ details of places where such reports are available. (*Text Box*)
- 3. Provide details of such instances (up to 3) where corrective actions have been taken on the above punishment/fines/penalties imposed. (*Text Box*)
- 4. Provide details of such instances (up to 3) where corrective measures were taken on the complaints / cases of corruption and conflicts of interest. (*Text Box*)
- 5. Does the company have a business continuity and disaster management plan? Give details in 100 words/ web link. (*Text Box*)

# PRINCIPLE 2 Businesses should provide goods and services in a manner that is sustainable and safe

#### **Essential Indicators**

1. Has the company conducted Life Cycle Assessments (LCA) for any or all of its top 3 brands/ products manufactured?

NIC Code*	Product /Service	% of total Turnover contributed	Life Cycle Assessment conducted in the Current Financial Year (Yes/No) (Radio Button)	Whether conducted by independent external agency (Yes/No) (Radio Button)	Results communicated in public domain (Yes/No) (Radio Button)
(Pre-fill fron	n Section A: Q	14.)			

2. List 3 of your products or services whose design has incorporated social or environmental concerns and/or risks and briefly describe the actions taken to mitigate the adverse environmental and social impacts in production and disposal as identified in the LCA or any other means.

Product / Service	Action Taken

3. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the company, respectively.

	<b>Current Financial Year</b>	Previous Financial Year (Pre-fill from previous financial year)
R&D		
Capex		

- 4. a. Does the company have procedures in place for sustainable sourcing? (Yes/No) (Radio Button)
  - b. If yes, what percentage of your inputs was sourced sustainably? (Text Box)
- 5. Percentage of input material (by value of all inputs) to total inputs sourced from suppliers: (% input)

	Current Financial Year	Previous Financial Year (Pre-fill from previous financial year)
Adhering to national and international codes/certifications/labels/ standards (refer Q 4, Section B)		
Adhering to internal standards/guidelines		
Directly sourced from MSMEs/ small producers		
Sourced directly from within the district and neighbouring districts		

6. Describe the processes in place to safely collect, reuse, recycle and dispose after sale and at the end of life of your products, separately for (a) Plastics (including packaging) (Text Box) (b) E-waste and (Text Box) (c) other waste (Text Box)

#### **Leadership Indicators**

- 1. Describe the improvements in environmental and social impacts of product and processes due to R&D and Capex Investments in specific technologies. (*Text Box*)
- 2. Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginal/vulnerable groups? (Yes/No) (Radio Button) From which marginal/vulnerable groups do you procure? (Drop Down List from NGRBC list) What percentage of total procurement (by value) does it constitute? (% input)

3. Information on the impact of your products has been communicated to:

S. No.	Stakeholder Group (Drop Down List from the list in Section A, Q no. 30)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website) (Drop Down List), Others (Text Box)	Frequency (Annually/ Half yearly/ Quarterly/Others) (Drop Down List) (Populate Text Box in 'Others' is selected)
	(Insert more Rows)		

- 4. Provide details of at least three instances on how the feedback received from stakeholders was used for improvements or modifications in the company's existing policies and practices. (*Text Box*)
- 5. Percentage of recycled or reused input material to total raw material (by value) used in production:

<b>Current Financial Year</b>	Previous Financial Year

6. Provide separate details of quantities collected for reuse, recycling, safe disposal after sale, and at end of life of your products of the following:

Product	Current Financial Year				Previous Financial Year (Pre-fill from previous financial year)			
	Collecte d	Re- Use d	Recycle d	Safely Dispose d	Collecte d	Re- Use d	Recycle d	Safely Dispose d
Plastics (including packaging )								
E-waste								
Other waste								

# PRINCIPLE 3 Businesses should respect and promote the well-being of all employees, including those in their value chains

## **Essential Indicators**

1. a. Details of measures for the well-being of employees (including differently abled):

				Ç	% of emplo	oyees	covered	by			
	Total (Pre-fill	(Pre-fill insurance			Accident insurance		Maternity benefits		aternity enefits	Day Care facilities	
Categor Section y A: Q19 of current financia l year.)	No	% (Auto Calculate )	No	% (Auto Calculate )	No	% (Auto Calculate )	No	% (Auto Calculate )	No	% (Auto Calculate )	
I. Perman	ent										
a. Male											
b. Female											
c. Other											
d. Total											
II. Other	than Per	man	ent								
a. Male											
b.											
Female											
c. Other											
d. Total											

b. Details of welfare measures for differently abled employees:

			% of	diffe	erently abl	ed e	mployees •	covei	ed by		
Total (Pre-fill		Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
Categor y	from Section A: Q19 of current financia l year.)	No	% (Auto Calculate )	No	% (Auto Calculate )	No	% (Auto Calculate )	No	% (Auto Calculate )	No	% (Auto Calculate )
I. Perman	ent										
a. Male											
b.											
Female											
c. Other											
d. Total											
II. Other t	than Per	man	ent								
a. Male											
b.											
Female											
c. Other											
d. Total											

c. Details of welfare measures for workmen (including differently abled): % of workmen covered by Total Health **Accident** Maternity **Day Care Paternity** (Pre-fill facilities insurance insurance benefits **Benefits** from % (Auto No % (Auto % (Auto % (Auto % (Auto Categor Section Calculate Calculate **Calculate** Calculate **Calculate** A: Q19 у of current financia l year.) I. Permanent a. Male b. Female c. Other d. Total II. Other than Permanent a. Male b. **Female** c. Other d. Total d. Details of welfare measures for differently abled workmen: % of differently abled workmen covered by Total **Day Care** Health **Accident** Maternity **Paternity** (Pre-fill facilities benefits **Benefits** insurance insurance from % (Auto % (Auto % (Auto No % (Auto No % (Auto No No No Categor Section Calculate Calculate Calculate Calculate **Calculate** A: Q19 у of current financia l year.) I. Permanent a. Male b. **Female** c. Other d. Total II. Other than Permanent a. Male b. Female c. Other d. Total

2. Details of statutory dues (PF, Gratuity, ESI) deducted and deposited with the authorities approved by government, for Current FY and Previous Financial Year.

	Curre	nt Financial \	/ear	Previous Financial Year (Pre-fill from previous financial year)				
Statutory Dues	No. of employees and workmen eligible for deduction	Deducted as prescribed	Deposited	No. of employees and workmen eligible for deduction	Deducted as prescribed	Deposited		
PF								
Gratuity								
ESI								

3. Is there a mechanism available to receive and redress grievances for the following categories of employees and workmen? If yes, please name the mechanism.

	Yes/No (Radio Button) (If Yes, then populate Text Box for Name of mechanism)
Permanent Workmen	
Other than Permanent Workmen	
Permanent Employees	
Other than Permanent Employees	

4. Number of Complaints made by employees and workmen:

	Curi	rent Financial	Year	Previous Financial Year (Pre-fill from previous financial year)			
	Filed during the year	Pending resolution at the end of year	Filed during the year	Pending resolution at the end of year	Filed during the year	Pending resolution at the end of year	
Sexual Harassment							
Working							
Conditions							
Health & Safety							
Discrimination at workplace							
Child Labour							
Forced Labour/Involuntary Labour							
Wages							
Other (Text Box)							

5. Percentage of membership of employees and workmen in association(s) or Unions recognised by the Board:

Category	Curr	ent Finan	cial Year		Previous Financial Year (Pre-fill from previous financial year)			
	Total (Pre-fill from Section A: Q19 of current financial year.)	No.	% (Auto Calculate)	Total	No.	% (Auto Calculate)		
Employees								
Permanent								
Other than permanent								
Total								
Workmen								
Permanent								
Other than permanent								
Total								

6. Assessments for the year:

	% of your plants and offices that were assessed
Child labour	
Forced/involuntary labour	
Health and safety practices	
Sexual harassment	

7. a. Details of employees and workmen in terms of minimum wages paid:

Category	Current Financial Year						Previous Financial Year (Pre-fill from previous financial year)				
	Total (Pre-fill	Equal to Minimum Wage		More than Minimum Wage		Total	Equal to Minimum Wage		More than Minimum Wage		
	from Section A: Q19 of current financial year.)	No.	% (Auto Calculate)	No.	% (Auto Calculate)		No.	% (Auto Calculate)	No.	% (Auto Calculate)	
<b>Employees</b>											
Male											
Female											
Other											
Total											
Workmen											
Male											
Female											
Other											
Total											

b. Details of differently abled employees and workmen in terms of minimum wages paid:

Category		Curre	ent Financia	al Yea	nr	Previous Financial Year (Pre-fill from previous financial year)				
	Total (Pre-fill	Equal to Minimum Wage			More than Minimum Wage		Equal to Minimum Wage		More than Minimum Wage	
	from Section A: Q19 of current financial year.)	No.	% (Auto Calculate)	No.	% (Auto Calculate)		No.	% (Auto Calculate)	No.	% (Auto Calculate)
Differently abled Employees										
Male										
Female										
Other										
Total										
Differently abled Workmen										
Male										
Female										
Other										
Total										

8. Details of safety related incidents during the current Financial Year

Safety Incident/Number	Current Financial Year	Previous Financial Year (Pre-fill from previous financial year)
Lost Time Injury Frequency Rate (LTIFR) (per one million-man hours worked)		
Accidents at the workplace		
Fatalities caused		
Permanent Disability caused		
Temporary disability caused		

9. a. Details of training to employees and workmen (% to total no. of employees/workmen in the category):

Category		Curre	ent Financia	al Yea	ar	Previous Financial Year (Pre-fill from previous financial year)				
	Total (Pre-fill	On Health and safety measures		On Skill upgradation		Total	On Health and safety measures		On Skill upgradation	
	from Section A: Q19 of current financial year.)	No.	% (Auto Calculate)	No.	% (Auto Calculate)		No.	% (Auto Calculate)	No.	% (Auto Calculate)
<b>Employees</b>										
Male										
Female										

Other					
Total					
Workmen					
Male					
Female					
Other					
Total					

b. Details of training imparted to the differently abled employees and workmen (% to total no. of differently abled employees/workmen in the category):

Category		Curre	ent Financia	al Yea	ar	Previous Financial Year (Pre-fill from previous financial year)				
	Total (Pre-fill	On Health and safety measures		On upgr	Skill adation	Total	On Health and safety measures		On Skill upgradation	
	from Section A: Q19 of current financial year.)	No.	% (Auto Calculate)	No.	% (Auto Calculate)		No.	% (Auto Calculate)	No.	% (Auto Calculate)
Differently abled Employees										
Male										
Female										
Other										
Total										
Differently abled Workmen										
Male										
Female										
Other										
Total										

10. Describe the measures taken by the company to ensure a safe and healthy work place. (*Text Box*)

#### **Leadership Indicators**

- 1. Provide the measures undertaken by the company to ensure that statutory dues have been deducted and deposited by the value chain partners. (*Text Box*)
- 2. Provide the corrective actions taken for children/adolescents identified as employed in your establishments and value chain. (*Text Box*)
- 3. Provide the corrective actions taken for forced/involuntary labour identified in your establishments and value chain. (*Text Box*)
- 4. Provide the actions taken to prevent adverse consequences to the complainant in discrimination and harassment cases. (*Text Box*)
- 5. Provide the corrective actions taken on the outcomes of health and safety audits of your establishments, including value chain partners. (*Text Box*)

- 6. Percentage of accident-affected employees/workmen rehabilitated and placed in suitable employment. (*Text Box*)
- 7. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	
Working Conditions	
Health & Safety	
Discrimination at workplace	
Child Labour	
Forced Labour/Involuntary Labour	
Wages	
Other (Text Box)	

# PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

#### **Essential Indicators**

1. List stakeholder groups identified as key for your company as described in Section B, Q. 9, and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether ident	tified as &	Channels communica	of tion	Frequ (Annu	ency ally/	Whether environme	ent and
	Marginalized	Group	(Email,	SMS,	Half	yearly/	social	issues
	(Yes/No)	(Radio	Newspaper,		Quart	erly)	discussed.	
	Button)		Pamphlets,		(Drop	Down	(Yes/No)	(Radio
			Advertiseme	nt,	List)		Button)	
			Community					
			Meetings,	Notice				
			Board, \	Website)				
			(Drop Dow	n List),				
			Other (Text	Box)				
(Insert more								
rows)								

#### **Leadership Indicators**

- 1. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/marginalised stakeholder groups. (*Text Box*)
- 2. Provide details of 3 instances as to how the inputs received from stakeholders were incorporated into policies and activities of the company. (*Text Box*)

## **PRINCIPLE 5 Businesses should respect and promote human rights**

#### **Essential Indicators**

1. a. Percentage of employees and workmen that have been provided training on human rights issues and policy(ies) of the company in the Financial Year:

Category	Curr	ent Financia	al Year	Previous Financial Year (Pre-fill from previous financial year)				
	Total (Pre-fill from Section A: Q19 of current financial year.)	No.	% (Auto Calculate)	Total	No.	% (Auto Calculate)		
Employees								
Permanent								
Other than permanent								
Total								
Workmen								
Permanent								
Other than permanent								
Total								

b. Percentage of differently abled employees and workmen that have been provided training on human rights issues and policy(ies) of the company in the Financial Year:

Category	Curr	ent Financia	l Year	Previous Financial Year (Pre-fill from previous financial year)			
	Total (Pre-fill from Section A: Q19 of current financial year.)	No.	% (Auto Calculate)	Total	No.	% (Auto Calculate)	
Differently abled employees							
Permanent							
Other than permanent							
Total							
Differently abled workmen							
Permanent							
Other than permanent							
Total							

2. a. Details of remuneration/salary/wages (including differently abled):

	Ma	ale	Fem	ale	Otl	her
	Number	Average remuneration/ salary/ wages	Number	Average remuneration/ salary/ wages	Number	Average remuneration/ salary/ wages
Board of						
Directors						
Key						
Managerial						
Personnel						
Employees						
other than						
BoD and						
KMP						
Workmen						

b. Details of remuneration/salary/wages of differently abled:

	Ма	le	Fem	ale	Oth	er
	Number	Average remuneration/ salary/ wages	Number	Average remuneration/ salary/ wages	Number	Average remuneration/ salary/ wages
Board of						
Directors						
Key						
Managerial						
Personnel						
Employees other than BoD and KMP						
Workmen						

- 3. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? **(Yes/No)** (*Radio Button*)
- 4. Describe the internal mechanisms in place to redress grievances related to human rights issues. (*Text Box*)
- 5. Stakeholders groups covered by the grievance redressal mechanism for Human Rights issues:

S. No.	Name of Stakeholder Groups (Populate from Principle 4, Essential Indicator Q1)	Whether Vulnerable or Marginalized (Yes/No) (Radio Button)	Whether covered by grievance redressal mechanisms covered by Human Rights issues (Yes/No) (Radio Button)
Insert more rows			

6. Details of Human Rights related grievances:

	Curre	nt Financial	Year	<b>Previous Financial Year</b>		
	Pending complaints at the beginning of the year	Filed during the year	Pending resolution at the end of year	Pending complaints at the beginning of the year	Filed during the year	Pending resolution at the end of year
Human Rights						
Issues						

7. Do human rights requirements form part of your business agreements and contracts? **(Yes/No)** (*Radio Button*)

### **Leadership Indicators**

- 1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints. (*Text Box*)
- 2. Details of the scope and coverage of any Human rights due-diligence conducted, including in the value chain. (*Text Box*)

## PRINCIPLE 6 Businesses should respect and make efforts to protect and restore the environment

## **Essential Indicators**

- 1. Does the company have strategies/ initiatives to address global environmental issues such as climate change resource scarcity, health pandemics and emergencies, natural disasters etc.? If Yes, provide details. (Yes/No) (Radio Button) (If Yes, then populate Text Box)
- 2. Does the company have any project related to Low Carbon Economy? If Yes, provide details. (Yes/No) (Radio Button) (If Yes, then populate Text Box)
- 3. Have the emissions/waste generated by the company exceeded the limits prescribed under the relevant environmental laws? If Yes, provide details. (Yes/No) (Radio Button) (If Yes, then populate Text Box)

4. Details of environmental impact assessments of projects undertaken by the company:

	Current Financial Year (Yes/No) (Radio Button)	Previous Financial Year (Pre-fill from previous financial year)
Environmental impact assessment conducted (If Yes, then populate: 1. EIA Notification No. (Text Box) and Date DD/MM/YYYY (Drop Down List) 2. Text Box for Details)		
Whether conducted by independent external agency		
Results communicated in public domain		
Web Link (Text Box)		

5. What are the material environmental risks to the business identified and the mitigation measures adopted by the company with regard to the following:

Environmental component	Risk(s) identified (Text Box)	Mitigation measures adopted (Text Box)
Land use		
Emissions		
Water		
Energy		
Biodiversity		
Other		

6. Details of energy and water consumption by the company:

Parameter	SI Unit	Current Year	Financial	Year (Pre-fill from previous financial year)
Energy consumed/turnover				
Water consumed/turnover				
% water consumed from recycled & harvested sources				
% water consumed from groundwater sources				

7. Air emissions and liquid discharges per unit of production for the 3 major facilities of the company (Section A, Q17) as reported to regulatory authorities:

Parameter/Unit (SOx, NOx, SPM etc. specified by the MoEFCC, CPCB,	Performance	Current Financial Year		Previous Financial Year (Pre-fill from previous financial year)			
SPCBs etc.)		Plant 1	Plant 2	Plant 3	Plant 1	Plant 2	Plant 3
	Permissible Limit						
	Actual Measured Value						
	Permissible Limit						
	Actual Measured Value						
	Permissible Limit						
	Actual Measured Value						
	Permissible Limit						
	Actual Measured Value						

8. What is the % of solid waste generated that is recycled and sent to the landfill?

	<b>Current Financial Year</b>	Previous Financial Year (Pre-fill from previous financial year)
Total solid waste generated (Metric		
Tonnes)		
% recycled		
% sent to landfill		

## **Leadership Indicators**

1. Carbon emitted per unit of production and revenue/turnover for each major product manufactured by the company:

	Total Carbon (Scope 1 and 2)			
Scope/Unit	Current Financial Year	Previous Financial Year (Pre-fill from previous financial year)		
Whole business (per unit of revenue)				
Product 1 (per unit of output)				
Product 2 (per unit of output)				
Product 3 (per unit of output)				

2. Percentage of renewable energy consumed to total energy consumed:

	<b>Current Financial Year</b>	<b>Previous Financial</b>
		Year
		(Pre-fill from previous financial year)
%age of renewable energy consumed to total energy consumed		

3. Provide details of solid waste management relating to the following aspects:

	<b>Current Financial Year</b>	Previous Financial
		Year
		(Pre-fill from previous
		financial year)
%age of non-biodegradable waste to total		
waste generated		

%age of recyclable waste to total waste generated	
%age of hazardous waste to total waste	
generated	

- 4. Briefly describe the solid waste management practices adopted in your establishments. (*Text Box*)
- 5. Briefly describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes. (*Text Box*)
- 6. List innovative technologies, solutions and initiatives undertaken resulting in lower environment footprint adopted by the company, if any.

S.	<b>Environmental footprint</b>	Initiatives undertaken (Text	Web link, if any
No.		Box)	(Text Box)
(a)	Land use		
(b)	Emissions		
(c)	Water		
(d)	Energy		
(e)	Biodiversity		
(f)	Any other		

# PRINCIPLE 7 Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

<b>Essential Inc</b>	dicators
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- 1. a. Number of affiliations with trade and industry chambers/ associations. (Number Box)
  - b. List the top 10 trade and industry chambers/ associations you are a member of/are affiliated to, on the basis of no. of members.

S. No.	Name of the trade and industry chambers/ associations (To be populated as a Drop Down List from Annexure-A. If 'Other', populate Text Box)	Scope of Entity (State/National) List)	(Drop	Down
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

2. Details of adverse judicial or regulatory orders for anti-competitive conduct by your company in the current Financial Year

Adjudicating	Name of	CNR No (Text	Brief of the	Has an appeal
Authority	the	Box)	Judgement/Award	been preferred?
(Drop Down List as	opposing		(Text Box)	(Yes/No) (Radio
per data required to	party <i>(Text</i>			Button)
be entered in	Box)			
services.ecourts.gov.in				
Supreme Court &				
Case Type, Case				
Number & Year;				
High Court & Bench;				
District Court & State,				
District & Court				
Complex.)				
(Insert more rows)				

## **Leadership Indicators**

1. Details of public policy positions advocated by the company:

		<b>!</b>	••••		
S. No.	Public	Method	Whether	Frequency of	Web Link
	policy	resorted for	information	Review	(Text
	advocated	such advocacy	available in public	(Annually/	Box)
	(Text Box)	(Text Box)	domain? (Yes/No)	Half yearly/	
			(Radio Button)	Quarterly)	

		(Drop Down List)	
(Insert more			
rows)			

2. Details of corrective action for anti-competitive conduct by the company taken based on adverse orders from regulatory authorities. (Ref. Q 2 in Essential Indicators)

Case Name (Pre-fill from Principle 7, Essential Indicator Q. 2)	Compliance with and Corrective action taken ( <i>Text Box</i> )
(Insert more rows)	

#### PRINCIPLE 8 Businesses should promote inclusive growth and equitable development

#### **Essential Indicators**

1. Details of Social Impact Assessments (SIA) undertaken by the company for projects in the current Financial Year.

Has Social Impact Assessment been conducted	(Yes/No/Not Applicable) (Radio Button)
Has the Social Impact Assessment been conducted by an independent external agency	(Yes/No) (Radio Button)
Have the results of the Social Impact Assessment been communicated in public domain?	(Yes/No) (Radio Button)
Web Link	(Text Box)

2. Information on project(s) for which ongoing Rehabilitation and Resettlement is being undertaken by your company.

S. No.	Name of Project for which R&R is ongoing (Text Box)	State (Drop Down List)	District (Drop Down List)	No. of Project Affected Families (PAFs) (Number Box)	% of PAFs covered by R&R in the year (Number Box)	Amounts paid to PAFs in the FY (Number Box)

3. Provide the following information on CSR projects undertaken by your company in designated aspirational districts as identified by government bodies:

S. No.	State (Drop	Aspirational District (Drop Down	Amount	spent	(Number
	Down List	List)	Box)		

- 4. Describe the mechanisms to receive and redress grievances of the community. (Text Box)
- 5. Have the benefits derived of the various intellectual properties owned or acquired by your company based on traditional knowledge been shared equitably?

5. o.	Intellectual Property based on traditional knowledge (Text Box)	Owned/ Acquired (Yes/No) (Radio Button)	Benefit shared (Yes/No) (Radio Button)

6. List of adverse orders and case details of intellectual property rights disputes related to traditional knowledge during the FY.

Adjudicating Authority	Name of the	CNR	Brief of the	Has an appeal
(Drop Down List as per data required to be entered in services.ecourts.gov.in – Supreme Court & Case Type, Case Number & Year; High Court & Bench; District Court & State, District & Court Complex.)	opposing party (Text Box)	No (Text Box)	Judgement/Award (Text Box)	been preferred? (Yes/No) (Radio Button)

## **Leadership Indicators**

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments.

Details of negative social impact identified (Text Box)	Corrective action taken (Text Box)
(Insert more Rows)	

2. Details of the benefits derived of the various intellectual properties owned or acquired by your company based on traditional knowledge shared:

S. No.	. ,		Basis of
	knowledge (Pre-fill from Principle 8, Essential	Acquired (Yes/No) (Radio	calculating benefit share
	Indicator Q. 5)	Button)	(Text Box)

3. Details of corrective actions taken in intellectual property related cases wherein usage of traditional knowledge is involved.

Details of negative social impact identified (Text Box)	Corrective action taken (Text Box)		
(Insert more Rows)			

4. Details of beneficiaries of CSR Projects:

S. No.	CSR Project (Text Box)	No. of persons benefitted from CSR Projects (Number Box)	% of beneficiaries from vulnerable and marginalised groups	
	(Insert more Rows)			

# PRINCIPLE 9 Businesses should engage with and provide value to their consumers in a responsible manner

#### **Essential Indicators**

- 1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback. (*Text Box*)
- 2. % of products and services (by turnover) of your business carrying information about:

·	%age of products and services carrying information
Environmental and social parameters	
relevant to the product	
Safe and responsible usage	
Recycling and safe disposal	
Not Applicable (Yes/No) (Radio Button)	

3. Number of consumer complaints in respect of:

	Current Financial Year			Previous Financial Year (Pre-fill from previous financial year)		
	At the beginning of the year	Received during the year	Pending resolution at end of year	At the beginning of the year	Received during the year	Pending resolution at end of year
Data privacy						
Advertising						
Delivery of essential services						
Restrictive Trade Practices						
Unfair Trade Practices						
Other (Text Box)						

#### **Leadership Indicators**

- 1. Channels / platforms where information on products and services of the company can be accessed (provide web link if applicable). (*Text Box*)
- 2. Steps taken to inform and educate consumers, especially vulnerable and marginalised consumers, about safe and responsible usage of products and services. (*Text Box*)
- 3. Corrective actions taken in respect of complaints received on data privacy, advertising, and delivery of essential services. (*Text Box*)
- 4. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services. (*Text Box*)

- 5. Does the company display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) (Radio Button) (Additional information) (Text Box)
- 6. Did your company carry out any consumer survey? **(Yes/No)** (*Radio Button*) Give Details. (*Text Box*)

#### **ANNEXURE- A**

	Industry Associations				
S. No.	Name	Abbreviation	Sector		
1	Textile Association India	TAI	Textiles		
2	Federation of All India Textile Manufacturers Association	FAITMA	Textiles		
3	Clothing Manufacturers Association of India	CMAI	Apparel/Textiles		
4	Bombay Textiles Research Association	BTRA	Textiles		
5	Northern India Textile Research Association	NITRA	Textiles		
6	Eastern India Garment Manufacturers and Exporters Federation	EIGMEF	Apparel/Textiles		
7	Ahmedabad Textile Mills Association	ATMA	Textiles		
8	Southern India Mills' Association	SIMA	Textiles		
9	Textile Association India- Ahmedabad	TAI-	Textiles		
		Ahmedabad			
10	Association of Man-Made Fibre Industry of India	AMFII	Textiles		
11	Association of Synthetic Fibre Industry	ASFI	Textiles		
12	Synthetic & Art Silk Mills' Research Association	SASMIRA	Textiles		
13	Rubber Board		Agriculture		
14	Coffee Board		Food & Agriculture		
15	Tea Board		Food & Agriculture		
16	Spices Board		Food & Agriculture		
17	Fertilizer Association of India	FAI	Food & Agriculture		
18	Indian Dairy Association	IDA	Food & Agriculture		
19	Pest Control Association of India	IPCA	Food & Agriculture		
20	Indian Bio Organic Tea Association		Food & Agriculture		
21	Jute Manufacturers Development Council	JMDC	Food & Agriculture		
22	National Centre for Jute Diversification	NCJD	Food & Agriculture		
23	Indian Pesticides Manufacturers & Formulators Association	PMFAI	Food & Agriculture		
24	Association of Agricultural Medicine and Rural Health	IAAMRH	Food & Agriculture		
25	Indian Agro & Recycled Paper Mills Association	IARPMA	Food & Agriculture		
26	Seed Association of India	NSAI	Food & Agriculture		
27	Indian Micro Fertilisers Manufacturers' Association of India	IMMA	Food & Agriculture		
28	Biodiesel Association of India	BDAI	Food & Agriculture		
29	Agriculture and Processed Food Products Export Development Authority	APEDA	Food & Agriculture		

30	Coir Board		Food & Agriculture
31	All India Rice Exporters' Association	AIREA	Food & Agriculture
32	South Asian Regional Standards Organisation	SARSO	Electrical/Electronics
33	Manufacturers Association Of Information Technology	MAIT	ICT
34	Electronic Industries Association of India	ELCINA	Electronics
35	India Electronics and Semiconductor Association	IESA	Electronics
36	Consumer Electronics and Appliances Manufacturers Association	CEAMA	Electronics
37	Indian Electrical & Electronics Manufacturers' Association	IEEMA	Electrical/Electronics
38	Indian Cellular Association	ICA	Electronics
39	Smart Card Manufacturers Association		Electronics
40	LED products Manufacturers' Association	LEDMA	Electronics
41	Electric Lamp and Component Manufacturers Association of India	ELCOMA	Electricals
42	Indian Paper Manufacturers Association	IPMA	Forestry
43	Indian Pulp and Paper Technical Association	IPPTA	Forestry
44	The Federation of Corrugated Box Manufacturers of India	FCBM	Forestry
45	Northern India Corrugated Box Manufacturers' Association	NICMA	Forestry
46	Eastern India Corrugated Box Manufacturers' Association	EICMA	Forestry
47	Western India Corrugated Box Manufacturers Association	WICMA	Forestry
48	SOUTH INDIA CORRUGATED BOX MANUFACTUERS' ASSOCIATION	SICMBA	Forestry
49	Indian Plywood Industries Research & Training Institute	IPRTI	Forestry
50	Essential Oil Association of India	EOAI	Forestry
51	ASSOCIATION OF FURNITURE MANUFACTURERS & TRADERS	AFMT	Forestry
52	Forest Research Institute	FRI	Forestry
53	Indian Institute of Packaging	IIP	Forestry
54	The Indian Paint Association	IPA	Paints & Coatings
55	Indian Small Scale Paint Association	ISSPA	Paints & Coatings
56	Indian Paint & Coating Association	IPCA	Paints & Coatings
57	Agriculture & Organic Farming Group India	AOFG	Agriculture
58	National Bank for Agriculture and Rural Development	NABARD	Banking
59	National Commission on Farmers	NCF	Agriculture
60	Indian Farmers Fertiliser Cooperative	IFFCO	Agriculture

61	Industry Data Exchange Association	IDEA	Electrical
62	All India Plastics Manufacturers' Association	AIPMA	Plastics
63	The Indian Centre for Plastics in the Environment	ICPE	Plastics
64	Council for Leather Exports	CLE	Leather
65	Marine Products Export Development Authority	MPEDA	Fishery
66	Organisation of Pharmaceutical Producers of India	OPPI	Pharmaceuticals
67	Society of Indian Automobile Manufacturers	SIAM	Automobile
68	Automotive Component Manufacturers Association	ACMA	Automobile
69	National Association of Software and Services Companies	NASSCOM	Information Technology
70	Construction Industry Development Council	CIDC	
71	Federation of Indian Micro and Small & Medium Enterprises	FISME	MSME
72	Federation of Indian Export Organisations	FIEO	
73	BRICS Chamber of Commerce & Industry	BRICS CCI	Chamber of Commerce
74	Confederation of Indian Textile Industry	CITI	Textiles
75	Okhla Garment & Textile Cluster	OGTC	Textiles
76	Indo-German Chamber of Commerce	IGCC	Chamber of Commerce

# GUIDANCE NOTE FOR BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORTING FORMAT

#### **SECTION A: GENERAL DISCLOSURES**

## I. Company Details

Q. No.	Field Name	Instruction/Guidance		
1	Corporate Identity Number (CIN) of the Company	Enter the Corporate identity number (CIN) of the company. You may find CIN by entering existing registration number or name of the company in the 'Find CIN' service under the menu MCA services on the MCA website.		
2 to 6	Pre-fill button	These details will be auto-filled once the CIN number is entered		
7, 8	Contact Number and Website	Enter a valid Contact Number and Website of the company.		
9	Financial year for which reporting is being done	Select the financial year from the Drop-Down List.		
10	Whether shares listed on recognized Stock Exchange(s)	Option should be selected as applicable to the company on the financial year end date.		
11 & 12	Authorised and Paid- up Share Capital	These details will be auto-filled once the CIN number is entered		

#### II. Products/services

Q. No.	Field Name	Instruction/Guidance
13	Number of business	The details of business activities shall get pre-filled
	activities	from eForm MGT-7 filed by the Company.
14	Top 3 Products sold by the company by Turnover and brands associated with them	Enter the names of the top 3 products manufactured or services provided by the company and their contribution to the total turnover. Use the National Industrial Classification (NIC) 5-digit code ref: <a href="http://mospi.nic.in/classification/national-industrial-classification/alphabetic-index-5digit">http://mospi.nic.in/classification/national-industrial-classification/alphabetic-index-5digit</a> .  Name the brands associated with these products and their contribution to the total turnover for each of the three products/services.
15	Percentage exports by	Enter the % age contribution of exports in the total
13	, ,	
	value to total turnover	turnover of the company for the FY.

## III. Operations

Q. No.	Field Name	Instruction/Guidance
16	Number of locations	Enter the number of plants, office located within and
	where plants (in case of	outside India
	manufacturing	

	businesses) and/or operations/offices (in case of non-manufacturing) of the Company.	
17	Location of top 3 plants (in case of manufacturing businesses) and/or operations/offices (in case of nonmanufacturing) by contribution to turnover	(a) Select the State and District in the country where the <b>top 3</b> plants (in case of manufacturing businesses) and/ or areas of operation/offices (in case of non-manufacturing businesses), by turnover, are situated. Provide the turnover from each of these plants as percentage of total turnover. Also enter if these locations fall into any of the vulnerable categories A to D by selectin 'Yes' or 'No'.
		<ul> <li>Category A: In or within 50 km of Protected Areas (areas in which human occupation or at least the exploitation of resources is limited such as National Parks, Wild-life Sanctuaries, Conservation Reserves, Community Reserves and Marine Protected Areas. Refhttp://www.wiienvis.nic.in/Database/Protect ed Area 854.aspx)</li> <li>Category B: In or within 50 km of Biodiversity Hotspots (According to Conservation International, to qualify as a hotspot a region must meet two strict criteria: it must contain at least 1,500 species of vascular plants (&gt; 0.5% of the world's total) as endemics, and it has to have lost at least 70% of its original habitat. Refhttp://www.bsienvis.nic.in/Database/Biodive rsity-Hotspots-in-India 20500.aspx)</li> <li>Category C: In high water-stressed zones defined as "Over-exploited" or "critical" by the Central Groundwater Board (The ground water resources are assessed in units i.e blocks/ talukas/ mandals/ watersheds. These assessment units are categorized for ground water development based on two criteria - a) stage of ground water development, and b) long-term of pre and post monsoon water levels. The long term ground water level trends are computed generally for the period of 10 years. The significant rate of water level decline are taken between 10 to 20 cm per</li> </ul>

local

depending

upon

the

year

			(b)	hydrogeological conditions. There are four categories, namely - 'Safe' areas which have ground water potential for development; 'Semi-critical' areas where cautious groundwater development is recommended; 'Critical' areas; and 'Over-exploited' areas, where there should be intensive monitoring and evaluation and future ground development be linked with water conservation measures. Ref-http://cgwb.gov.in/faq.html )  • Category D: Within Coastal Regulation Zones (the coastal stretches of the country and the water area up to its territorial water limit, excluding the islands of Andaman and Nicobar and Lakshadweep and the marine areas surrounding these islands, as Coastal Regulation Zones. Ref-http://egazette.nic.in/WriteReadData/2019/195679.pdf )  Select the Countries for the top 3 (by turnover) international locations of plants in case of manufacturing businesses and that of operations in case of non-manufacturing or
18	Markets served Company	by the	(a)	service provider entities from the drop-down list.  Enter the number of states for National locations and number of countries for International locations where the markets of the Company are situated.
			(b)	Select the States of the <b>top 3</b> locations of markets from the drop-down list on the basis of their contribution to turnover.  Also enter the % to total turnover of the company earned from each of the three markets.
			(c)	Select the Countries of the top 3 locations of markets from the drop-down list on the basis of their contribution to turnover.  Also enter the % to total turnover of the company earned from each of the three markets.

## IV. Employees

Q. No.	Field Name	Instruction/Guidance
19	Details at the end of	Enter the total number of employees and workmen
	Financial Year	(including differently abled) in the company. Classify
		the same on the basis of Permanent, and Other than
		Permanent. For each category of
		employees/workmen, enter the number of male,

female and other category of employees/workmen. The % for each category will be auto calculated.

Employee as defined under Sec 2(K) of the Code on Wages, 2019 means, any person (other than an apprentice engaged under the Apprentices Act, 1961), employed on wages by an establishment to do any skilled, semi-skilled or unskilled, manual, operational, supervisory, managerial, administrative, technical or clerical work for hire or reward, whether the terms of employment be express or implied, and also includes a person declared to be an employee by the appropriate Government, but does not include any member of the Armed Forces of the Union. Refhttp://egazette.nic.in/WriteReadData/2019/210356.p df

Workman as defined under Sec 2(s) of Industrial Disputes Act, 1947 means any person (including an apprentice) employed in any industry to do any manual, unskilled, skilled, technical, operational, clerical or supervisory work for hire or reward, whether the terms of employment be express or implied, and for the purposes of any proceeding under this Act in relation to an industrial dispute, includes any such person who has been dismissed, discharged or retrenched in connection with, or as a consequence of, that dispute, or whose dismissal, discharge or retrenchment has led to that dispute,

- but does not include any such person
  - who is subject to the Air Force Act, 1950 (i) (45 of 1950), or the Army Act, 1950 (46 of 1950), or the Navy Act, 1957 (62 of 1957);
  - (ii) who is employed in the police service or as an officer or other employee of a prison; or
  - who is employed mainly in a managerial (iii) or administrative capacity; or
  - who, being employed in a supervisory (iv) capacity, draws wages exceeding ten thousand rupees per mensem exercises, either by the nature of the duties attached to the office or by reason of the powers vested in him, functions mainly of a managerial nature.

Ref.-

https://indiacode.nic.in/bitstream/123456789/2169/ 1/A1947-14.pdf

20 Enter the total number of persons (including Participation/ Inclusion/ Representation of women differently abled) comprising the Board of Directors and Key Management Personnel as per the Companies Act, 2013. Also enter the number of females and differently abled females in both the categories. The % will be auto calculated. Board of Directors or Board as defined under Sec 2(10) of the Companies Act 2013, in relation to a company, means the collective body of the directors of the company. Refhttps://www.mca.gov.in/Ministry/pdf/Companies Act2013.pdf **Key Management Personnel as defined under Sec** 2(51) of the Companies Act 2013, in relation to a company, means— (i) the Chief Executive Officer or the managing director or the manager; (ii) the company secretary; (iii) the whole-time director; (iv) the Chief Financial Officer; and (v) such other officer as may be prescribed Refhttps://www.mca.gov.in/Ministry/pdf/CompaniesAct 2013.pdf

V. Holding, Subsidiary and Associate Companies (including joint ventures)

Q. No.	Field Name	Instruction/Guidance
21 (a)	Does the company participate in the Business Responsibility initiatives of the parent company?	Select Yes or No, as the case may be for each company
21 (b)	Do any other entity/entities that the Company does business with, participate in the BR initiatives of the Company? If yes, then enter the percentage of such entity/entities.	,

#### VI. CSR Details

Q. No.	Field Name	Instruction/Guidance
	Pre-fill from Form AOC-4	If Form AOC-4 has already been filed by the
		company for the current financial year, click

22(a)	Whether CSR is applicable as per section 135	the Pre-fill button. On clicking the button, system shall automatically display the details of items to be filled regarding the CSR project or activity being undertaken by the company and implementing agencies.  Refer to section 135 of Companies Act, 2013 and Rules made thereunder to identify if provisions related to CSR are applicable for the company.  Select Yes or No as the case may be.  For companies where the CSR provisions are not mandatory, filling details in this section is optional.
	Turnover and net worth	Enter the turnover and net worth of the company in rupees.
22(b)	Net profits for last three financial years	Enter the details with respect to three immediately preceding financial years viz.:  1. Financial year ended 2. Profit before tax (in Rupees) 3. Net Profit computed u/s 198 adjusted as per rule 2(1)(f) of the Companies (CSR Policy) Rules, 2014 (in Rupees) Financial year should be entered in descending order starting with the immediate preceding financial year. For e.g. 2015, 2014, 2013 so on Adjusted net profit mentioned above would be considered for calculating the average net profit as specified in explanation of subsection (5) of the section 135.
23	Average net profit of the company for last three financial years	Average net profit (as defined in explanation to sub-section (5) section 135 of the Act) of the company during the three immediately preceding financial years will be auto-calculated based on amounts entered in field 'Net Profit computed u/s 198 adjusted as per rule 2(1)(f) of the Companies (CSR Policy) Rules, 2014 (in Rupees)'.  Amount can be entered manually if CSR is not applicable however make sure that the same is in Rupee figures.
24	Prescribed CSR Expenditure	Two per cent of the amount as in item 23 will be auto calculated. In case of average loss during the last three financial years, prescribed CSR expenditure can be manually entered (if any). Enter value in Rupee figures only.

25	Details of amount spent	<ul> <li>(a) Enter the total amount spent on CSR for the financial year in Rupees.</li> <li>(b) Enter the total amount spent on CSR for the financial year, within the local limits of company. Enter value in Rupees.</li> <li>(c) Enter the details of amount spent for CSR in tabular format given.  First mention the 'Number of CSR activities'  If the number is more than 20, fill the first 19 rows and provide consolidated details in 20th row. In case the number of programmes/projects/activities are more than 20, attach the details of remaining projects/programmes in an excel sheet under attachment section 'Details of remaining CSR activities'.</li> </ul>
26	Details of implementing agency(ies)	If the CSR amount was spent with the help of implementing agency(ies), enter the details of the Projects for which implementing agencies were involved and the details (name, address, contact number and email address) of the implementing agency(ies).
27	Whether a responsibility statement of the CSR Committee on the implementation and monitoring of CSR Policy is enclosed to the Board's Report	Select Yes or No as the case may be.
28	Link to CSR Policy	Provide the link of the document containing CSR Policy placed in the public domain.

## VII. Transparency and Disclosures Compliances

Q. No.	Field Name	Instruction/Guidance
29	Complaints on any aspect of the	Enter the group of stakeholders from which
	National Guidelines in the	complaints have been received pertaining to
	financial year	the National Guidelines on Responsible
		Business Conduct.
		For each such identified group of stakeholders
		select yes or no as the case may be for
		Grievance Redressal Mechanism in Place. If
		Yes, then mention the name in the Text Box.
		Enter the number of complaints received
		against each stakeholder group and number
		of complaints at the beginning of the year,
		received during the year and pending
		resolution at close of year.
		Stakeholder as per National Guidelines on
		Responsible Business Conduct: Individual or
		group concerned or interested with or

impacted by the activities of the businesses and vice-versa, now or in the future. Typically, stakeholders of a business include, but is not limited investors/shareholders, to. its employees (and their families), customers, communities, value chain members and other business partners, regulators, civil society actors, and media.

Value Chain as per National Guidelines on Responsible Business Conduct: Refers to both the value chain as well as the value created by the distribution channel for enduse customers. It also includes business partners and those employed by value chain partners who may work out of their own premises

Grievance Redressal Mechanism as per National Guidelines on Responsible **Business Conduct:** Mechanism for any stakeholder individually or collectively to raise and resolve reasonable concerns affecting them without impeding access to other judicial or administrative remedies. The mechanism should be:

- Clear, transparent and have independent governance structures
- Accessible
- Predictable
- Equitable
- Based on dialogue and mediation

Ref-

https://www.mca.gov.in/Ministry/pdf/Nation alGuildeline 15032019.pdf

30 Overview of the company's high business priority responsible conduct issues.

Enter, up to three, high priority responsible business conduct and sustainability issues that present a risk or an opportunity to the business.

State the approach that the company is taking or has taken to address the same.

Sustainability for the purpose of this question may be understood as defined in the NGRBC.

'Sustainability' as per National Guidelines on Responsible Business Conduct: The outcome achieved by balancing the social, environmental and economic impacts of business. It is the process that ensures that business goals pursued without are compromising any of the three elements.

'Sustainable' as per National Guidelines on Responsible Business Conduct: Being aligned with the tenet of meeting the needs of the present without compromising the ability of future generations to meet their own needs.  Ref- <a href="https://www.mca.gov.in/Ministry/pdf/Nation">https://www.mca.gov.in/Ministry/pdf/Nation</a>
alGuildeline 15032019.pdf

## **SECTION B: MANAGEMENT AND PROCESS DISCLOSURES**

Q. No.	Field Name	Instruction/Guidance
1	(a) Name the policy/policies that cover each principle and its core elements of the NGRBC	For each Principle, name the policy or policies that cover its Core Elements, independent of whether a policy covers one or more principles. If more than one policy covers a Principle, name all of them in the appropriate columns
	(b) Has the policy being approved by the Board?	Select Yes or No, as the case may be, for each principle.
	(c) Weblinks of policies	Provide the link of the document containing the Policy placed in the public domain.
2	Whether the company has translated the policy into procedures.	Select Yes or No, as the case may be, for each principle.
3	Do the enlisted policies extend to your value chain partners?	Select Yes or No, as the case may be, for each principle.
4	Name of the national and international codes/certifications/labels/ standards adopted by your company and mapped to each principle	Under each principle, enter which national and international code, certification, label or standard which have been adopted by the company covering the provisions of that Principle.
Governa	nce, leadership and oversight	
5	Details of the Director responsible for implementation of the Business Responsibility policy (ies)	Enter the number of directors responsible for implementation of the BR policy (ies). Accordingly, rows will be populated. Enter the DIN Number of such directors. The Name and Designation of the Directors shall be automatically pre-filled.
6	Does the company have a specified committee of the Board/ Directors/ Officials to oversee the implementation of the policy? If yes, please enter the composition.	Select Yes or No, as the case may be Enter the number of persons forming part of such committee. Accordingly, rows will be populated. For Directors, enter the DIN Number of such directors. The Name and Designation of the Directors shall be automatically pre-filled. For Employees/Officials of the Company forming part of the Committee, enter the Employee ID Number, Name and Designation of such official
7	Details of Review of NGRBCs by the Company:  (a) Performance against above policies and follow up action  (b) compliance with statutory requirements of relevance to the principles and rectify any non-compliances	Select the frequency of review by each reviewing entity from the drop-down menu:  • Quarterly • Half-yearly • Annually

8	Has the company carried out independent assessment/ evaluation of the working of this policy by an internal or external agency?	Select Yes or No, as the case may be
Stakeho	lder Engagement	
9	Process for identification of key stakeholders	In about 50 words, enter the criteria used and steps undertaken to identify stakeholders. If details are available in the website, please provide the weblink.
10, 11	Channels of Communication & Accessing Information	Select the Tick boxes the applicable options. (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website). In case of any other medium please specify.
12	If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated	Select Yes or No, as the case may be for each principle

#### **SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE**

PRINCIPLE 1 Businesses should conduct and govern themselves with integrity in a manner that is Ethical, Transparent and Accountable.

	Essentia	I Indicators
Q. No.	Field Name	Instruction/Guidance
1	Percentage Coverage by training and awareness programmes on the Principles in the financial year	Enter the total number of training and awareness programmes held for each of the given segments of stakeholders and the percentage of such persons covered by awareness programmes conducted on the Principles under NGRBC for each category of stakeholder in the current financial year.
2	Number of meetings/ dialogues organized on responsible business conduct with shareholders	Enter the Number of meetings/ dialogues held on business responsibility and sustainability with the shareholders in the current financial year.
3	Details of fines and penalties imposed, imprisonment and punishment awarded; appeals/ revisions filed	Stating the relevant NGRBC Principle, enter the details of Adjudicating Authority, the case number and brief of the Judgment or Award under which such fines and penalties have been imposed or imprisonment and punishment have been awarded. Select Yes or No, as the case may be if an appeal been preferred.
4	Details of the Appeal/ Revision preferred in cases where fines/ penalties have been impugned.	In cases where fines/ penalties have been impugned, details of the Appeal/ Revision preferred be given as regards each principle of NGBRC.
5	Number of complaints / cases of bribery/corruption registered with law enforcement agencies against the business	Enter the number of complaints / cases of bribery/corruption registered in the current financial year against the company/employee(s) of the company with law enforcement agencies or lodged with the Company internally.  As per Sec 2(d) of Prevention of Corruption Act 1988, Undue Advantage means any gratification whatever, other than legal remuneration. Explanation: For the purposes of this clause the word "gratification" is not limited to pecuniary gratifications or to gratifications estimable in money;  (a) the expression "legal remuneration" is not restricted to remuneration paid to a public servant, but includes all remuneration which he is permitted by the Government or the organisation, which he serves, to receive

		Ref- https://indiacode.nic.in/bitstream/123456789 /9317/1/corruptiona1988-49.pdf
6	Details of disclosure of interest involving members of Board:	<ul> <li>(a) Enter the number of instances of disclosure of interest made by the directors as per section 184 of the Companies Act, 2013 in the current financial year.</li> <li>(b) Enter the number of complaints involving conflict of interest pertaining to Board members, received in the current financial year.</li> </ul>

Q. No.	Field Name	Instruction/Guidance
1	Percentage Coverage by awareness programmes on the Principles in the current financial year	Enter the total number of awareness programmes conducted on the Principles under NGRBC for Value Chain Partners and the percentage of such partners covered by awareness programmes in the current financial year.
2	Have full details of non-disputed fines/penalties imposed on your business by regulatory and judicial bodies in the year been made available in public domain	Disclose whether or not non-disputed fines/penalties imposed on business by regulatory and judicial institutions have been placed in public domain or not. Also provide the channels for such communication e.g. website, annual report, newspaper advertisements, etc.  Provide the web links to access such information online.
3	Provide details of such instances (up to 3) where corrective actions have been taken on the above fines/penalties imposed	Companies are required to narrate up to three instances involving punishment/fines/penalties imposed wherein corrective actions have been taken.
4	Provide details of such instances (up to 3) where corrective actions were taken on the complaints / cases of corruption and conflicts of interest.	Companies are required to narrate up to three instances where corrective actions have been taken on the complaints / cases of corruption and conflicts of interest to prevent recurrence of such instances in future.
5	Does the company have a Business Continuity & Disaster Management plan? Give details.	Outline in 100 words, the Business Continuity Disaster Management Plan of the company, if any. If details are available in the website, please also provide a weblink.

PRINCIPLE 2 Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicators		
Q. No.	Field Name	Instruction/Guidance
1	Has the company conducted Life Cycle Assessment (LCA) for any or all of its top 3 products manufactured	The NIC Code of the top 3 Products manufactured or services provided by the company on the basis of their share in the turnover will be pre-filled from Question 14 of Section A.  Select Yes or No, as the case may be, whether:  (a) the LCAs have been conducted in the current financial year.  (b) the said assessment has been conducted by an independent external agency.  (c) Results have been communicated in public domain.
2	List 3 of your products or services whose design has incorporated social or environmental concerns and/or risks and briefly describe the actions taken to mitigate the adverse environmental and social impacts in production and disposal as identified in the LCA or any other means	Describe the social /environmental risks or concerns identified through the LCA for the product/ Service. Whom did they pose a risk to? What measures have been taken to address them and what are the outcomes?
3	Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D investments made by the company.	Enter the percentage of R&D and capex investments made by the company in specific technologies to improve the impact of its product and processes on environment and society to total R&D investment and total capex investment, respectively made by the company in the current financial year.
4	<ul><li>(a) Does the company have procedures in place for sustainable sourcing?</li><li>(b) If yes, what percentage of your inputs was sourced sustainably?</li></ul>	<ul><li>(a) Select Yes or No, as the case may be</li><li>(b) Enter the percentage of inputs sourced sustainably to total inputs</li></ul>
5	Percentage of input material (by value of all inputs) to total inputs sourced from suppliers	Enter the percentage of input material (by value) sourced to total material sourced by the company (by value) during the current financial year from:

		<ul> <li>(a) suppliers adhering to internal or external sustainability standards / codes / policies of the company.</li> <li>(b) Adhering to internal standards/guidelines</li> <li>(c) MSMEs and small producers</li> <li>(d) within the district and neighbouring districts</li> </ul>
6	Describe the processes in	Mention the process(es) that the company
	place to safely collect, reuse, recycle and dispose your products at the end of life	follows to safely collect, reuse, recycle and dispose its products at the end of their useful life to minimise impact on the environment, separately for  (a) plastics (including packaging),  (b) E-waste and  (c) other waste  As per Rule 2(o) of Plastic Waste Management Rules, 2016, Plastics means
		material which contains as an essential ingredient a high polymer such as polyethylene terephthalate, high density polyethylene, Vinyl, low density polyethylene, polypropylene, polystyrene resins, multi-materials like acrylonitrile butadiene styrene, polyphenylene oxide, polycarbonate, Polybutylene terephthalate
		As per Rule 2(o) of Plastic Waste
		Management Rules, 2016, Plastic Waste
		means any plastic discarded after use or after their intended use is over.  Ref-
		http://www.mppcb.nic.in/proc/Plastic%20Waste %20Management%20Rules,%202016%20English
		<u>.pdf</u>
		As per Rule 3(1)(r) of E-waste (Management) Rules, 2016, E-Waste means electrical and
		electronic equipment, whole or in part discarded
		as waste by the consumer or bulk consumer as
		well as rejects from manufacturing, refurbishment and repair processes.
		Ref-http://greene.gov.in/wp-
		content/uploads/2018/01/EWM-Rules-2016-
		english-23.03.2016.pdf

Q. No.	Field Name	Instruction/Guidance
1	Describe the improvements in	Mention the improvements witnessed in the
	environmental and social	environmental and social impacts of product and
	impacts of product and	processes due to R&D and Capex Investments in
	processes due to R&D and	specific technologies.

	Capex Investments in specific technologies	The company may provide data on per unit consumption of energy, water and raw material before and after the R&D intervention. If the improvement is in the use of the product also (e.g. detergent or fridge), this data also may be provided.
2	Do you have a preferential procurement policy? From which marginal/vulnerable groups do you procure? What percentage of total procurement (by value) does it constitute?	Select Yes or No, as the case may be, as to whether the company has a preferential procurement policy for marginal/vulnerable groups.  Enter the groups from which the company procures input material/services.  Enter the percentage of total procurement (by value) which procured from such groups.  Vulnerable and Marginalized Groups as per National Guidelines on Responsible Business Conduct: Group of individuals who are unable to realize their rights or enjoy opportunities due to adverse physical, mental, social, economic, cultural, political, geographic or health circumstances. These groups in India can be identified on the basis, inter alia, of the following:  i. Gender and transgender (women, girls et al.)  iii. Age (children, elderly et al.)  iii. Descent/identity/ethnicity (caste, religion, scheduled castes, scheduled tribes, et al.)  iv. Occupation (displaced, landless small / marginal farmers, migrant workers, et al.)  v. Persons with disability  vi. Political or religious beliefs  Ref-  https://www.mca.gov.in/Ministry/pdf/NationalGuildeline 15032019.pdf
3	To which stakeholder groups information on the impacts of your products has been communicated	Enter the stakeholder groups, channels of communication and frequency of such communication to whom the impacts of products across the value chain has been communicated by the company from the dropdown menu.
4	Provide details of instances on how the feedback received from stakeholders was used for improvements	Mention three examples as to how feedback received from stakeholders was used by the company for improvements in the products and services.
5	Percentage of recycled or reused input material to total raw material used in production	Enter the percentage of raw material (recycled or reused) used in production to total raw material used by the company during the current financial year.

6	Quantities collected for reuse,	Quantities of plastics (including packaging), E-
	recycle and safe disposal at	waste and other waste collected for reuse,
	end of life	recycle and safe disposal at end of life for the
		current financial year.

PRINCIPLE 3 Businesses should respect and promote the well-being of all employees, including those in their value chains

	Essent	tial Indicators
Q. No.	Field Name	Instruction/Guidance
<b>Q. No.</b> 1		

		Ref-
		https://labour.gov.in/sites/default/files/TheMate rnityBenefitAct1961.pdf
2	Details of statutory dues deducted and deposited with the authorities approved by government	Enter the details of statutory dues (PF, Gratuity, ESI) deducted and deposited with the authorities approved by government for the current financial year.
3	Is there a mechanism available to receive and redress grievances for each category of employees and workmen	Select Yes or No as the case may be. Accordingly, Text Boxes will appear. Mention the grievance redressal mechanism available with the company to receive and redress grievances of each of the above segment of employees.
4	Number of complaints made by employees and workmen	Mention the number of complaints of sexual harassment, Working Conditions, Occupational Health, Discrimination at workplace, Child Labour and other complaints received during the year and Forced Labour/Involuntary Labour at the beginning of the year, received during the year and pending resolution at the end of the year for all the employees and workmen.  Any complaint received from employees or workmen but not falling in any of the above categories may be mentioned under 'Others'  Sexual Harassment under Sec 2(n) of The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 includes any one or more of the following unwelcome acts or behaviour (whether directly or by implication) namely:  i. physical contact and advances ii. a demand or request for sexual favours iii. making sexually coloured remarks iv. showing pornography v. any other unwelcome physical, verbal or non-verbal conduct of sexual nature  Ref- http://legislative.gov.in/sites/default/files/A2013 -14.pdf  Health and Working Conditions Sec 23 of the Occupational Safety, Health and Working Conditions Code Bill, 2019 states that (1) The employer shall be responsible to maintain in his establishment such health and working conditions for the employees as may be prescribed by the Central Government.

- (2) Without prejudice to the generality of the power conferred under sub-section (1), the Central Government may prescribe for providing all or any of the following matters in the establishment or class of establishments, namely:
  - i. cleanliness and hygiene
  - ii. ventilation, temperature and humidity
  - iii. environment free from dust, noxious gas, fumes and other impurities
  - iv. adequate standard of humidification, artificially increasing the humidity of the air, ventilation and cooling of the air in work rooms
  - v. potable drinking water
  - vi. adequate standards to prevent overcrowding and to provide sufficient space to employees or persons, as the case may be, employed therein
  - vii. adequate lighting
- viii. sufficient arrangement for latrine and urinal accommodation to male, female and transgender separately for employees maintaining hygiene therein
- ix. effective arrangements for treatment of wastes and effluents; and
- x. any other arrangement which the Central Government considers appropriate.

Ref-

https://labour.gov.in/sites/default/files/186 201 9 LS Eng 0.pdf

#### **Child Labour**

As per Sec 2(ii) of the Child Labour (Prohibition & Regulation) Act, 1986, Child means a person who has not completed is 14th year of age.

The amendment Act, 2016 prohibits the employment of adolescents in the age group of 14 to 18 years in hazardous occupations and processes and regulates their working conditions where they are not prohibited.

Ref-

https://labour.gov.in/sites/default/files/act\_3.pdf

Enter the no. of employees and workmen (both permanent and other than permanent) who are member of association(s) or Unions recognised by the Board of the company, as a % of the total number of employees / workmen, respectively.

Percentage of membership in association(s) or Unions recognised by the Board of permanent employees who are members of the employee

6	Assessments for the year	In the case of plants and offices of the company have been assessed for Child labour,
		Forced/Involuntary labour, Health and safety
		practices and sexual harassment, enter the
		percentage of the number of such
		establishments assessed to total number of establishments of the company.
		For instance, if a company has assessed 5 out of
		its 10 establishments, enter 50%.
7	Details of wages paid to employees and workmen equal to and more than the legal minimum wage	(a) Under each category of employee/ workmen, enter the total no. of employees who were paid equal to or more than minimum wages during the current financial
		year.
		(b) Under each category of differently abled employee/ workmen, enter the total no. of
		employees who were paid equal to or more
		than minimum wages during the current
		financial year.
8	Details of safety related	Enter the Lost Time Injury Frequency Rate (LTIFR)
	incidents	during the current financial year. If the same is
		not available, provide the data pertaining to Accidents at the workplace, Fatalities, Permanent
		Disability and Temporary disability caused
		during the current financial year.
9	Details of Training imparted to the employees and	(a) Under each category of employee/ workmen, enter the total no. of
	workmen	employees who were given training on
		health and safety measures and skill
		upgradation during the current financial year.
		(b) Under each category of differently abled
		employee (employee/ workmen, enter
		the total no. of employees who were
		given training on health and safety
		measures and skill upgradation during the current financial year.
10	Describe the measures taken	In about 50 words, narrate the measures in place.
	by the company to ensure a	If more details are available in the website of the
	safe work place	Company, please provide a weblink.

Q. No.	Field Name	Instruction/Guidance
1	Provide the measures	Briefly outline the steps in about 100 words. If
	undertaken by the company	details are available in the website, please also
	to ensure that statutory dues	provide a weblink.

	have been deducted and deposited by the value chain partners	
2	Provide the corrective actions taken for children identified as employed in your establishments	Briefly outline the steps in about 100 words. If details are available in the website, please also provide a weblink.
3	Provide the corrective actions taken for forced/involuntary labour identified in your establishments / value chain	Briefly outline the steps in about 100 words. If details are available in the website, please also provide a weblink.
4	Provide the actions taken to prevent adverse consequences to the complainant in discrimination and harassment cases	Briefly outline the steps in about 100 words. If details are available in the website, please also provide a weblink.
5	Provide the corrective actions taken on the outcomes of health and safety audits of your establishments, including value chain partners	Briefly outline the steps in about 100 words. If details are available in the website, please also provide a weblink.
6	% of accident-affected persons rehabilitated and placed in suitable employment	Briefly outline the steps in about 100 words. If details are available in the website, please also provide a weblink.
7	Details on assessment of value chain partners	In the case of value chain partners of the company assessed for Sexual Harassment, Working Conditions, Health and Safety, Discrimination at workplace, Child labour, Forced/Involuntary labour, Wages and Others, enter the % of value chain partners by value of business done with such partners.

PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

	Essential Indicators		
Q. No.	Field Name	Instruction/Guidance	
1	List stakeholder groups identified as key for your business and frequency of engagement with each stakeholder group.	Select the key stakeholder groups (e.g. employees, communities etc.) identified by the business. Select Yes or No, as the case maybe as to whether each such identified stakeholder belongs to Vulnerable and Marginalised Group. If yes, enter the group they belong to. Select the channel of communication and the frequency of engagement with them. Select Yes or No, as the case may be as to whether environment and social issues are discussed with each such stakeholder.	
	Leader	ship Indicators	
Q. No.	Field Name	Instruction/Guidance	
1	Provide details of instances of engagement with and actions taken to address the concerns of vulnerable/marginalised groups.	Concerns discussed during stakeholder engagements and formal complaints received may be detailed. Briefly outline the steps in about 100 words. If details are available in the website, please also provide a weblink.	
2	Provide details of instances as to how the inputs received from stakeholders are incorporated.	Mention at least 3 instances where inputs received from stakeholders are incorporated by the company.	

PRINCIPLE 5 Businesses should respect and promote human rights

	Essen	tial Indicators
Q. No.	Field Name	Instruction/Guidance
1	Percentage of employees provided training on human rights policies and issues in the Financial Year	<ul> <li>(a) Enter the percentage of employees to total number of employees and workmen under different categories (including differently abled) who were provided training on human rights policies and issues during the current financial year.</li> <li>(b) Enter the percentage of differently abled employees to total number of employees and workmen under different categories who were provided training on human rights policies and issues during the current financial year.</li> </ul>
2	Details of remuneration/ salary/ wages	<ul> <li>(a) Enter the number and the Average remuneration, salary, or wages paid, as the case may be to Board of Directors, KMPs, other employees and workmen as male, female and others (including differently abled).</li> <li>(b) Enter separately the number of differently abled personnel and the Average remuneration, salary, or wages paid, as the case may be to Board of Directors, KMPs, other employees and workmen as male, female and others.</li> </ul>
		Remuneration
		As per sec 2(78) of Companies Act 2013, Remuneration means any money or its equivalent given or passed to any person for services rendered by him and includes perquisites as defined under the Income-tax Act, 1961 (43 of 1961)  Ref- <a href="http://www.mca.gov.in/Ministry/pdf/Companies">http://www.mca.gov.in/Ministry/pdf/Companies</a> Act2013.pdf
		Salary As per Income Tax Act, 1961, Salary includes:  i. wages ii. any annuity or pension iii. any gratuity iv. any fees, commissions, perquisites or profits in lieu of or in addition to any salary or wages v. any advance of salary

- vi. the annual accretion to the balance at the credit of an employee participating in a recognised provident fund, to the extent to which it is chargeable to tax under Rule 6 of Part `A' of the Fourth Schedule; and
- vii. the aggregate of all sums that are comprised in the transferred balance as referred to in sub-rule (2) of Rule 11 of Part A of the Fourth Schedule of an employee participating in a recognised provident fund, to the extent to which it is chargeable to tax under sub-rule (4) thereof

Ref-

https://www.incometaxindia.gov.in/Acts/Income

Ξ

tax%20Act,%201961/1968/10212000000203566 9.htm

#### Wages

As per Sec 2(y) of Code on Wages, 2019, Wages means all remuneration whether by way of salaries, allowances or otherwise, expressed in terms of money or capable of being so expressed which would, if the terms of employment, express or implied, were fulfilled, be payable to a person employed in respect of his employment or of work done in such employment, and includes:

- i. basic pay
- ii. dearness allowance
- iii. retaining allowance, if any,

#### but does not include

- a. any bonus payable under any law for the time being in force, which does not form part of the remuneration payable under the terms of employment
- b. the value of any house-accommodation, or of the supply of light, water, medical attendance or other amenity or of any service excluded from the computation of wages by a general or special order of the appropriate Government
- c. any contribution paid by the employer to any pension or provident fund, and the interest which may have accrued thereon
- d. any conveyance allowance or the value of any travelling concession

	mechanisms to address and	address and redress grievances related to human
3	Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business?  Describe the internal	CODE%20ON%20WAGES%2C%202019%20No. %2029%20of%202019.pdf  Select Yes or No as the case may be  Briefly describe the mechanisms in place to
		e. any sum paid to the employed person to defray special expenses entailed on him by the nature of his employment  f. house rent allowance g. remuneration payable under any award or settlement between the parties or order of a court or Tribunal h. any overtime allowances i. any commission payable to the employee j. any gratuity payable on the termination of employment k. any retrenchment compensation or other retirement benefit payable to the employee or any ex gratia payment made to him on the termination of employment Provided that, for calculating the wages under this clause, if payments made by the employer to the employee under clauses (a) to (i) exceeds one-half, or such other per cent. as may be notified by the Central Government, of the all remuneration calculated under this clause, the amount which exceeds such one-half, or the per cent. so notified, shall be deemed as remuneration and shall be accordingly added in wages under this clause Provided further that for the purpose of equal wages to all genders and for the purpose of payment of wages, the emoluments specified in clauses (d), (f), (g) and (h) shall be taken for computation of wage. Explanation: Where an employee is given in lieu of the whole or part of the wages payable to him, any remuneration in kind by his employer, the value of such remuneration in kind which does not exceed fifteen per cent. of the total wages payable to him, shall be deemed to form part of the wages of such employee Ref-https://labour.gov.in/sites/default/files/THE%20

	redress grievances related to human rights issues	rights issues in about 100 words. If details are available in the website, please also provide a weblink.
5	Stakeholders groups governed by the grievance redressal mechanism for Human Rights issues	The list of stakeholders will be collated from Question No. 1 of Principle 4. Select Yes or No as the case may be as to whether each group has been covered by grievance redressal mechanism. Enter whether these groups have been covered by awareness programmes.
6	Number of Human Rights related grievances	Mention the number of complaints related to Human Rights issues pending at the beginning of the year, received during the year and pending resolution at the end of the year for the current financial year.
7	Do human rights requirements form part of your business agreements and contracts?	Select Yes or No as the case may be.

Q. No.	Field Name	Instruction/Guidance
1	Details of a business process being modified / introduced as a result of addressing	business processes of the company in response
	human rights grievances/complaints.	complaints/grievances.
2	Details of the scope and coverage of any Human rights due-diligence conducted	Provide details of the scope and coverage of any Human rights due diligence conducted by the company.

# PRINCIPLE 6 Businesses should respect and make efforts to protect and restore the environment

	Essen	tial Indicators
Q. No.	Field Name	Instruction/Guidance
1	Does the company have strategies/ initiatives to address global environmental issues such as climate change resource scarcity, health pandemics and emergencies, natural disasters etc.	Select Yes or No, as the case may be, as to whether the company has strategies/ initiatives to address global environmental issues.  Also provide the link of the document containing details of such strategies and initiatives in the public domain
2	Does the company have any project related to Low Carbon Economy	Select Yes or No, as the case may be. If yes, a text box will be populated. Enter the details of the projects undertaken by the company to reduce GHG emissions.
3	Emissions/waste generated by the company exceeded the limits prescribed under the relevant environmental laws	Select Yes or No, as the case may be. If yes, a text box will be populated. Enter the details of the quantum of emissions and waste generated over and above the prescribed limits under the relevant laws.
4	Details of the environmental impact assessments undertaken?	Enter details of environmental impact assessment undertaken by the company as per the relevant EIA Notification.
5	What are the material environmental risks identified and the mitigation measures adopted by the business	Enter the details of material environmental risks identified either as a result of the EIA conducted by the company or any other analysis, pertaining to Land use, Emissions, Water (including marine life), Energy (including electricity) and Biodiversity or any other aspect impacting the environment Also provide the details of mitigation measures adopted for the risks so identified.
6	Details of Energy and water consumed by the company	<ul> <li>(a) Aligned with India's Nationally Determined Contributions (NDCs), under the Paris Agreement, 2016, this provide details of energy and water consumption by the Company in its operations. It is the total net quantity of energy consumed by the operations of the business divided by its total turnover. It excludes consumption in the value chain and during product use.</li> <li>(b) Total quantity of water consumed by the operations of the business divided by its total turnover. It excludes consumption in the value chain and during product use.</li> <li>(c) Percentage of water consumed from recycled and harvested sources to total water consumed.</li> </ul>

		(d) Percentage of water consumed from groundwater sources to total water consumed.
7	Air emissions and liquid discharges for the 3 major Facilities as reported to the regulatory authorities	<ul> <li>For each of the 3 major facilities identified in Section A, Q 17, the following data is required to be provided for the current financial year:</li> <li>Permissible limit for emissions under relevant law</li> <li>Actual Measured value of such emissions and discharges</li> </ul>
8	Details of solid waste management relating to various aspects	<ul><li>During the current financial year:</li><li>(a) Enter the total solid waste generated in Metric Tonnes.</li><li>(b) Percentage of recycled waste to total waste generated.</li><li>(c) Percentage of waste sent to landfill to total waste generated.</li></ul>

Q. No.	Field Name	Instruction/Guidance
1	Carbon emitted per unit of production and turnover for top 3 products	<ul> <li>Total carbon emitted as per Scope 1 and Scope 2 of Greenhouse Gas Protocol.</li> <li>(a) For the business as a whole (per unit of revenue/turnover)</li> <li>(b) For each of the 3 top products (Section A, Q 17),) per unit of that product produced</li> </ul>
2	Percentage of renewable energy consumed to total energy consumed	Compute and enter the percentage of renewable energy consumed to total energy consumed during the current financial year.
3	Details of solid waste management	<ul> <li>(a) Compute and enter the percentage of non-biodegradable waste to total waste generated during the current financial year.</li> <li>(b) Compute and enter the percentage of recyclable waste to total waste generated during the current financial year.</li> <li>(c) Compute and enter the percentage of hazardous waste to total waste generated during the current financial year.</li> </ul>
4	Briefly describe the solid waste management practices in your workplaces	Briefly outline the steps undertaken for solid waste management. If details are available in the website, please also provide a weblink. (in about 100 words)
5	Describe the strategy adopted by company to reduce usage of hazardous and toxic chemicals in products and processes and the practices	Briefly outline the strategy adopted by the company to reduce usage of hazardous and toxic chemicals in the products and processes and the practices adopted to manage such wastes. (in about 100 words)

	adopted to manage such wastes	
6		& low carbon technologies/solutions or initiatives undertaken resulting in lower resource

PRINCIPLE 7 Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

	Essen	tial Indicators
Q. No.	Field Name	Instruction/Guidance
1	Details of the trade and industry chambers/ associations you are a member of or are affiliated to	<ul> <li>(a) Mention the number of affiliations with trade and industry chambers/ associations on the basis of no. of members.</li> <li>(b) Select the names of such trade and industry chambers/ associations. If any other, Specify in the Text Box. Also select the scope of the trade association, industry chamber, etc. as to whether it is state level or national level.</li> </ul>
2	Details of adverse orders and case details for anti-competitive conduct by your business.	Enter the name of the Adjudicating Authority and the name of the opposing party wherein the company is involved in case pertaining to anticompetitive conduct by the business along with the case number.  Mention the brief details of the Judgement or Award.  Select Yes or No as the case may be as to whether an appeal has been preferred or not.  Anti-Competitive Conduct  Sec 3 of Competition Act, 2002, states that No enterprise or association of enterprises or person or association of persons shall enter into any agreement in respect of production, supply, distribution, storage, acquisition or control of goods or provision of services, which causes or is likely to cause an appreciable adverse effect on competition within India.  Sec 4 of Competition Act, 2002, states that No enterprise or group shall abuse its dominant position  Sec 6 of Competition Act, 2002, states that No person or enterprise shall enter into a combination which causes or is likely to cause an appreciable adverse effect on competition within the relevant market in India and such a combination shall be void.  Ref- https://www.cci.gov.in/sites/default/files/cci.pdf
	Loador	/competitionact2012.pdf
O N-	I	ship Indicators
Q. No.	Field Name	Instruction/Guidance

1	Details of public policy positions advocated for and available in the public domain.	Enter the name of the public policies on which advocacy positions have been taken by the company.  Provide the details of methods resorted to in each case including affiliation with other similar business entities by forming coalitions, representing through trade chambers, social marketing, etc.  Select Yes or No, as the case may be, for the availability of information on each public policy advocated in public domain.  Select the appropriate frequency of Board review from the drop-down menu containing the following options:  • Quarterly • Half-yearly • Annually  Also provide the link of the document containing details of such public policy position advocated in the public domain
2	Details of corrective action for anti-competitive conduct by the business taken based on adverse orders from regulatory authorities	Click the Pre-fill button. On clicking the button, system shall automatically populate the details of the adverse orders against the company from Principle 7, Q 2.  Enter the details of the corrective action taken by the company against each such order.

PRINCIPLE 8 Businesses should promote inclusive growth and equitable development

	Essen	tial Indicators
Q. No.	Field Name	Instruction/Guidance
1	Details of social impact assessments undertaken for projects in the current financial year	<ul> <li>Select Yes or No, as the case may be:</li> <li>(a) Whether social impact assessment of projects has been conducted by the company.</li> <li>(b) Whether the said assessment has been conducted by an independent external agency.</li> <li>(c) Whether information on such impact assessment is available in public domain.  Also provide the link of the document containing details of such social impact assessment in the public domain.</li> </ul>
2	Information on project(s) for which ongoing Rehabilitation and Resettlement is being undertaken	Enter the following details of the project wherein land acquisition for which Rehabilitation and Resettlement is ongoing by the business during the year (if any):  (a) Name of the project for which R&R is ongoing  (b) State/district of the project  (c) Number of Project Affected Families (PAFs)  (d) % of PAFs covered by R&R in the year  (e) Amounts paid to PAFs in the FY.
3	CSR projects undertaken by your company in designated aspirational districts as identified by government bodies	Select the aspirational districts from the dropdown menu and their states where the CSR activities were undertaken and the amount spent.
4	Describe the mechanisms to receive grievances of the local community	Describe the mechanism in about 50 words
5	Brief information on the various intellectual properties owned or acquired by your business based on traditional knowledge where the benefits derived therefrom are shared equitably	Provide brief information of intellectual properties based on traditional knowledge owned or acquired by the business in the current Financial Year, Select Owned or Acquired, as the case may be. Select Yes or No as the case may be whether benefit arising out of such and IPRs are shared on the lines of Access to Biological Resources and Associated Knowledge and Benefits Sharing Regulations, 2014.
		Intellectual Properties Intellectual property refers to creations of the mind: inventions; literary and artistic works; and symbols, names and images used in commerce.

Intellectual property is divided into two categories: i. Industrial Property includes patents for inventions, trademarks, industrial designs and geographical indications. ii. Copyright covers literary works (such as novels, poems and plays), films, music, artistic works (e.g., drawings, paintings, photographs sculptures) and architectural design. Rights related to copyright include those of performing artists in their performances, producers of phonograms in their recordings, and broadcasters in their radio and television. programs. Ref: https://www.wipo.int/edocs/pubdocs/en/intpro perty/450/wipo pub 450.pdf **Traditional Knowledge** Traditional knowledge in general sense embraces the content of knowledge itself as well as traditional cultural expressions, includina distinctive signs and symbols associated with TK. Traditional knowledge in the narrow sense refers to knowledge as such, in particular the knowledge resulting from intellectual activity in a traditional context, and includes know-how, practices, skills, and innovations. Ref- <a href="https://www.wipo.int/tk/en/tk/">https://www.wipo.int/tk/en/tk/</a> 6 List of adverse orders and In case of such orders, enter the name of the Adjudicating Authority, name of the opposing case details of intellectual property party wherein the company is involved in case rights disputes traditional related pertaining to intellectual property rights dispute to knowledge during the FY along with the Case No. of such case. Mention the brief of the Judgment or Award of such case. Also Select Yes or No as the case may be as to whether an appeal has been preferred. **Leadership Indicators** 

Q. No.	Field Name	Instruction/Guidance
1	Provide details of actions taken to mitigate any negative social impacts identified in SIA	,
2		The list of IPR will be pre-filled from E5. Briefly outline the basis for calculating the benefits

	by your company based on traditional knowledge shared	shared by the company with the "owners" of such traditional knowledge.
3	Details of corrective actions taken in intellectual property related cases wherein usage of traditional knowledge is involved.	Enter the details of the corrective action taken by the company against each such order.
4	Details of beneficiaries of CSR Projects	For each CSR Project undertaken by the company, enter:  (a) total number of beneficiaries,  (b) %age of such beneficiaries belonging to vulnerable and marginalised groups,  (c) Names of vulnerable and marginalised groups.

PRINCIPLE 9 Businesses should engage with and provide value to their consumers in a responsible manner

	Essen	tial Indicators
Q. No.	Field Name	Instruction/Guidance
1	Describe the mechanisms in place to receive and respond to consumer feedback	In about 100 words, outline the mechanism put in place by the company to receive and respond to consumer feedback. If more details are available on the website of the Company, please provide the weblink.
2	% of goods and services of your business carrying information relevant to consumers	<ul> <li>Enter the %age of goods and services by turnover carrying information regarding:</li> <li>Environmental and social parameters relevant to the product such as energy used, water consumed, number of people involved in its production etc.</li> <li>Safe and responsible usage</li> <li>Recycling and safe disposal of the product after use</li> <li>Please note that if the question is not relevant to your product/service, please enter "Not applicable".</li> </ul>
3	Number of consumer complaints	Enter the number of consumer complaints received and number of consumer complaints pending resolution at close of year for both, the current financial year with respect to:  (i) Data Privacy  (ii) Advertising  (iii) Delivery of essential services  (iv) Restrictive Trade Practices under Competition Act, 2002  (v) Unfair Trade Practices under Consumer Protection Act, 1986
		Restrictive Trade Practices Sec 3 of Competition Act, 2002, states that No enterprise or association of enterprises or person or association of persons shall enter into any agreement in respect of production, supply, distribution, storage, acquisition or control of goods or provision of services, which causes or is likely to cause an appreciable adverse effect on competition within India.  Sec 4 of Competition Act, 2002, states that No enterprise or group shall abuse its dominant position  Sec 6 of Competition Act, 2002, states that No person or enterprise shall enter into a combination which causes or is likely to cause an

		appreciable adverse effect on competition within the relevant market in India and such a combination shall be void.  Ref- https://www.cci.gov.in/sites/default/files/cci_pdf /competitionact2012.pdf  Unfair Trade Practices  Sec 2 (1) (r) of Consumer Protection Act 1996, Unfair trade practice means a trade practice which, for the purpose of promoting the sale, use or supply of any goods or for the provision of any service, adopts any unfair method or unfair or deceptive practices.  Ref- http://ncdrc.nic.in/bare_acts/Consumer%20Prot	
		ection%20Act-1986.html	
	Leadership Indicators		
1	Channels / platforms where information on goods and services of the business can be accessed.	In 100 words, describe the Channels / platforms where information on goods and services of the business can be accessed. For Example, websites of the company, Mobile Apps, Help Desks, Call Centres, etc.  Also provide the link of the document containing such information as available in the public domain.	
2	Steps taken to inform and educate vulnerable and marginalised consumers about safe and responsible usage of products	In 100 words, describe the steps taken to provide information to the vulnerable and marginalised consumers and educate them regarding safe and responsible usage of products.	
3	Corrective actions taken in respect of complaints received on data privacy, advertising, and delivery of essential services.	In 100 words, detail the corrective actions taken by the company to address complaints received on data privacy, advertising, and delivery of essential services.	
4	Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.	In 100 words, detail the mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.	
5	Details of Product information over and above mandate of law.	In 100 words, detail the kind of information specified on your products and the associated Standards/ Labels in accordance with which disclosures are being made.	
6	Consumer survey/ consumer satisfaction trends	In 100 words, detail the outcomes of any consumer survey carried out by you and the trends emerging from it.	